

WHAT'S NEW FOR 2021

Check out the *2021 What's New* page at [TexasChildrensBenefits.org](https://www.texaschildrensbenefits.org) for additional information, including videos from our Benefits partners and a "How To" informational guide to help you navigate and elect your benefits online.

- 1) Some exciting updates for 2021 benefits include:
 - **NO** rate increases for Texas Children's benefit plans
 - Prescription fulfillment to be available at select pharmacies at Texas Children's beginning January 1, 2021
 - No Evidence of Insurability (EOI) required for Short-Term Disability if 2021 coverage is elected during Annual Enrollment
 - Health Care Flexible Spending Account (HCFSA) annual limit increase of \$50 to \$2,750 for 2021
- 2) For assistance on how to log in to the Benefits website and elect your benefits online, click [here](#) for detailed instructions (available in both English and Spanish).

IMPORTANT NOTES: If you do not make any elections during Annual Enrollment, you will be enrolled based on last year's elections, with the exception of FSAs. **To participate in either the Healthcare or Dependent Care FSA in 2021, you must make an election during Annual Enrollment.**

Benefits changes after Annual Enrollment are not permitted under federal regulations, **except for qualified** life events and job status changes. Otherwise, the next opportunity for you to change your benefits elections is the 2022 Annual Enrollment.

ON-SITE ANNUAL ENROLLMENT COMPUTER LABS

This year, Annual Enrollment computer labs are available at Texas Children's campuses, beginning November 3 through November 13, for employees to elect their 2021 benefits while on-site. Benefits team members will also be available at various times to help answer any questions and/or guide you through the enrollment process.

To ensure adherence to our COVID-19 meeting and social distancing guidelines, an appointment must be made to utilize these computer labs. Please click [here](#) to sign up for specific time slots.

QUESTIONS? NEED HELP?

ASK EMMA, YOUR PERSONAL DIGITAL BENEFITS ADVISOR

Available 24/7 in both English and Spanish from any desktop or mobile device, Ask Emma will offer confidential guidance and advice to help you select the right benefits for you and your family.



TEXAS CHILDREN'S BENEFITS SERVICE CENTER

Our Benefits team is available to help from 7 a.m. to 8 p.m., Monday through Friday, and 8 a.m. to 4 p.m. on Saturday, November 7.

- Phone at 832-824-2421 (select option 1 for Benefits and then option 1 again). Spanish language assistance is also available.
- Web chat (located at the top of your Benefits homepage).